

Career Opportunity

The Standard Group PLC comprises, **The Standard Newspapers, The Nairobiian, KTN, KTN News, Radio Maisha, Standard Digital and Think Outdoor Services.** The group is looking for qualified, experienced and self-motivated, individual to fill the following position in our IT department.

INFRASTRUCTURE AND SERVICE MANAGER (ICT)

The job holder will be responsible for ICT Infrastructure and Service Assurance to the business. He/She will lead a team of enthusiastic Administrators and Service Analyst to ensure that end users are adequately given support in a timely manner. The holder will also be responsible for planning, uptime and daily operation of the Local Area Network, Wide Area Network, PBX, e-mail, communication and hardware infrastructure. In addition, the holder will lead or be a part of various projects within the department.

KEY RESPONSIBILITIES

- Ensure service delivery to internal customers is maintained at highest possible standards.
- Effective monitoring and controlling of support services in line with ITIL, ensuring service desk systems process and procedures are followed.
- Coordinate all IT related procurement and communication to the business.
- Ensure data center services uptime is provided consistently above internal SLA provisions.
- Ensure enterprise security is maintained at the highest possible standards.
- Ensure maintenance of core infrastructure and end-user infrastructure at the highest possible standards.
- Ensure the disaster recovery and disaster contingency mechanisms are fully developed to support business needs.
- Manage company IT assets ensuring accurate inventory, perform scheduled maintenance and plan replacements.
- Propose, plan resourcing and manage ICT Projects to completion on time and within budget.

QUALIFICATIONS & EXPERIENCE

- Must have a Degree in Computer Science/Information technology or related discipline.
- Must be ITIL Ver.3 Certified
- Must have at least two of the certificates; Cisco Certified Network Associate (CCNA), Microsoft Certified IT Professional (MCITP), VMware and Project Management
- Must have at least 5 years' experience in a busy ICT environment 2 of which must be in a supervisory role.
- Knowledge and experience in Linux Operations Systems and Network Enterprise Security is an added advantage.
- You must be a person of high Integrity, innovative, a team player, good people skills, analytical skills and communication skills.

If you possess the above qualifications and have the drive to meet the challenges, visit our website www.standardmedia.co.ke/recruitment to browse through the current openings/vacancies and apply not later than 25th September 2017.

Please note that ONLY shortlisted candidates will be contacted.

The Standard Group is an equal opportunity employer and as such, canvassing of any form will lead to automatic disqualification